



Case Study: Royal Nickel Corporation

At a remote camp in Salluit Quebec, Royal Nickel Corporation began their gold exploration operations in the summer of 2017. The camp is a 50 man operation that includes sleeping accommodations, a kitchen, and office personnel.

RNC had been experiencing reliability issues with their previous satellite supplier in the area, as well as needing a way to control bandwidth but also maximize the experience for their users. Additionally, they needed VoIP services that they could use to connect to their offices in Ontario and Quebec.

GALAXY proposed a Full Camp Solution for Royal Nickel, that offered them all of the above requirements, as well as including Shaw TV.

Challenge:

Royal Nickel needed a more reliable communication service than their previous provider supplied, while also needing to control bandwidth and budget.

Solution:

GALAXY proposed a Full Camp Solution that met all the requirements they had, plus extras.

Result:

The results of the 2017 operation have led them to return in Summer 2018, along with their **GALAXY** services.

"Communication in a remote camp location is challenging, with a limited number of satellite based options. Our Previous supplier was cheaper however the service had been consistently unreliable and so slow it severely interfered with health and safety protocols with respect to communication as well as productivity. Galaxy Broadband offered us a reliable, high speed internet service, with their full camp solution. Communications were up and running almost 100% of the time with minimal glitches, and when there was a glitch their support got us up and running within a few minutes. Their support was fantastic and responsive. We were able to optimize information flow with their services to control and limit bandwidth to unnecessary streaming video/social media sites to ensure communications and data flow for work was prioritized."

- Michelle Sciortino P.Geo., M.A.Sc, Senoir Project Geologist



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